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UNITED STATES PATENT AND TRADEMARK OFFICE CERTIFICATE OF CORRECTION

PATENT NO. : 7,287,191

PAGE 1 of 1

DATED : October 23, 2007

INVENTOR(S) : Gadangi egt al.

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Column 6:

Claim 23, line 34, please delete "." and insert --;

(a) maintaining information concerning the program failures at a customer's computer; and

(b) transmitting the information to a vendor's computer;

(c) wherein the information is used to measure the mean time between the program failures at the customer's computer, by maintaining a running count of the program failures and computing the mean time between program failures by dividing a time elapsed between first and last error reports received by the vendor by an increase in the running count during the time elapsed.--

MAILING ADDRESS OF SENDER:

Gates & Cooper LLP
Attn: George H. Gates
6701 Center Drive West, Suite 1050
Los Angeles, CA 90045

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Docket No. 30566.316-US-01